



### 800 MHz Countywide Coordinated Communications System (CCCS) Governance Committee

CHAIR, Brian Wayt, Executive Director, Sheriff-Coroner Department Chris Macon, City Manager, City of Laguna Woods Jim Sadro, City Manager, La Habra David Ahern, Executive Manager, OC Public Works VICE-CHAIR, Maggie Le, City Manager, City of Fountain Valley Tom Kisela, City Manager, City of Orange KC Roestenberg, Executive Manager, OCIT Adam Hawley, Chief of Police, City of Brea

DATE:

August 27, 2025

TO:

800 MHz CCCS Governance Committee Members

FROM:

Brian Wayt, Chair

800 MHz CCCS Governance Committee

SUBJECT:

**Next Meeting** 

### Good afternoon.

The next 800 MHz CCCS Governance Committee meeting will be held on Wednesday, August 27, 2025, at 2:00 P.M. in the OCSD Technology Center, 1382 Bell Ave., Tustin, CA 92780

The agenda packet is included for your review prior to the meeting.

We look forward to meeting with you on August 27th at 2:00 P.M.





### 800 MHz Countywide Coordinated Communications System (CCCS) Governance Committee

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Jim Sadro, City Manager, La Habra
David Ahern, Executive Manager, OC Public Works

VICE-CHAIR, Maggie Le, City Manager, City of Fountain Valley Tom Kisela, City Manager, City of Orange KC Roestenberg, Executive Manager, OCIT Adam Hawley, Chief of Police, City of Brea

### AGENDA - 800 MHz CCCS Governance Committee August 27, 2025 at 2:00pm Orange County Sheriff's Technology Center - 1382 Bell Ave., Tustin, CA 92780

- Call to Order- Brian Wayt
- II. Moment of silence for Chief Bill McQuaid
- III. Approval of Minutes of January 22, 2025- Brian Wayt

Recommended Action- Approve the minutes of the January 22, 2025, meeting

IV. Request to Identify a New Committee Member of the Board

Recommended Action – Identify and Approve New Committee Member

V. Request to Bill Ambulance Companies using the 800MHz Countywide Coordinated Communications Systems – Junko Chang

### Recommended Action -

- 1. Authorize Lead Agency to Sponsor various Ambulance Companies into the 800 MHz CCCS as required by the Joint Agreement (Section 3.2.2).
- 2. Authorize Lead Agency to directly bill Sponsored Ambulance Companies as authorized under Joint Agreement (section 5.2.4 "Sponsored Agencies").
- 3. Authorize the start of the first billing to Ambulance Companies for access to the 800 MHz CCCS. Staff recommend the below options:

Option 1: September 2025 to June 2026 (ten months) of FY 2025-26 cost-share, which result in the collection of \$129,085.

Option 2: July 2025 to June 2026 for FY 2025-26 cost share, which will result in the collection of \$154,901.

- 4. Authorize Lead Agency to terminate access to the 800 MHz CCCS to Ambulance Companies upon forty-five (45) days after the expiration of the invoice or thereafter.
- VI. Review the Responsibilities of the Joint Agreement for the Lead Agency, Partner Agencies, and Governance Committee Steven Page, Chris Nunley

Recommended Action – Receive and File

VII. Review System-wide projects currently in progress by the Lead Agency - Steven Page, Chris Nunley

Recommended Action - Receive and File

VIII. Request for OCTA to expand their use of the CCCS and convert their Private System to the 800MHz CCCS - Steven Page, Chris Nunley

Recommended Action – Approve OCTA's request to move all operations into the CCCS

IX. Request to execute a contract with National Public Safety Group (NPSG) for professional project management of the OCTA and CriticalConnect projects for the CCCS - Steven Page, Chris Nunley

Recommended Action — Execute contract with NPSG
The cost of the OCTA project, estimated to be \$325,584, will be funded by 15L and reimbursed by OCTA. The CriticalConnect project, estimated to be \$183,932, will be funded by 15L.

- X. Governance Committee Comments
- XI. Public Comments
- XII. Scheduling of Next Meeting October 22, 2025
- XIII. Close of Meeting





### 800 MHz Countywide Coordinated Communications System (CCCS) Governance Committee

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VICE-CHAIR, Maggie Le, City Manager, City of Fountain Valley Tom Kisela, City Manager, City of Orange KC Roestenberg, Executive Manager, OCIT Adam Hawley, Chief of Police, City of Brea

800 MHz CCCS Governance Committee

August 27, 2025, Meeting

Agenda Item II - Moment of silence for Chief Bill McQuaid

**RECOMMENDED ACTION:** 

Hold a moment for silence for the passing of Chief Bill McQuaid

**SUMMARY:** 

A moment of silence held to honor and recognize Chief Bill McQuaid





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800 MHz CCCS Governance Committee
August 27, 2025, Meeting
Agenda Item III – Approval of Meeting Minutes from the Meeting of January 22, 2025
RECOMMENDED ACTION:
Approve the meeting Minutes from the meeting of January 22, 2025
SUMMARY:
The Meeting Minutes from the 800 MHz Governance Committee Meeting of January 22, 2025, are to be reviewed and approved by the committee.
FINANCIAL IMPACT:
N/A
ATTACHMENTS:
Meeting Minutes





### 800 MHz Countywide Coordinated Communications System (CCCS) Governance Committee

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### Minutes

800 MHz Countywide Coordinated Communications System (CCCS)
Governance Committee Meeting
January 22, 2025

### Attendees:

Governance Committee Members in Attendance
Brian Wayt, Chair, Executive Director, Sheriff Coroner
Maggie Le, Vice-Chair, City Manager, City of Fountain Valley
Bill McQuaid, Fire Chief, City of Fountain Valley
David Ahern, Executive Manager, OC Public Works
KC Roestenberg, Executive Manager, OCIT
Tom Kisela, City Manager, City of Orange
Jim Sadro, City Manager, City of La Habra
Chris Macon, City Manager, City of Laguna Woods

I. Call to Order

Brian Wayt called the meeting to order at 1:34pm.

II. Approval of Minutes of July 24, 2024

The minutes of the July 24, 2024 meeting was unanimously approved.

- III. Request to Identify New Vice-Chair
  - 2 former city managers retired. Maggie Le agrees to remain as vice-chair.

Motion unanimously approved.

- IV. Introduction of New Board Member
  - David Ahern introduced and welcomed as a new board member from Public Works.

### V. <u>Budget Presentation & 10 Year Capital Improvement Plan</u>

- FY23/24 Reconciliation: total Salary and Employee Benefits actuals were \$3,652, 975 which was \$173,825 lower than budget due to vacancies.
- Object code 1300 (Maintenance Equipment) was \$211,819 lower than budget. This
  cost savings includes the bundle discount received from the Motorola System
  Upgrade agreement.
- Object code 2600 (Transportation/Vehicle Fleet Pool) ran over the budget by \$89,939 due to mileage and increased fuel costs because we acquired more vehicles in the Radio-Microwave unit.
- Object code 2800 (Utilities) we were charged \$465,829 by OC Public Works.
- Total for Services and Supplies was \$4,822,496 which was a cost savings of \$14,204.
- Object code 4000 (Equipment) we budgeted \$647,200 but none was spent because no purchases were made. The purchases planned for the site and maintenance was replaced by the repairs and maintenance work.
- Overall totals for FY23/24 were \$8,475,471 which was a cost savings of \$835,229.
   It is recommended that the cost savings amount is placed into the Capital Project Fund per the joint agreement.
- The forecast for FY24/25 was calculated based on the 5-month actuals from July-November. The total Salary and Employee benefit \$3,844,695 is forecasted to be lower than budget by \$362,205 which is caused by vacancies.
- Object 1300 (Maintenance Equipment) includes the amendment in the Motorola System Upgrade agreement in the amount of \$147,000/year for the residual contract terms for 5 years. The amendment is needed to add 30 more consoles to the Motorola SUA agreement.
- Overall, the total forecast for Service and Supplies for FY 24/25 is \$5,309,381 which is very close to the budget.
- Object 4000 (Equipment) \$1,000,000 is budgeted for the current year. However, only \$90,000 is forecasted to be spent in this fiscal year because 3 of the major purchases will be postponed to the next fiscal year.
- The overall current budget forecast will be under the budget by \$1,274,425.
   However, the postponement of the equipment purchases in the amount of \$910,000 will be rolled over into FY 25/26. Therefore, the current cost savings at the end of the current year is forecasted to be \$364,425.
- The FY25/26 budget for Salaries and Employee benefit is \$4,305,200. MOU increases are included, as well as current vacancies are also considered.

- The total budgeted amount for Service and Supplies is \$5,224,500, which is lower than the current budget by \$110,800. This is mainly due to maintenance costs needed at the Eckhoff building.
- Object code 4000 (Equipment) \$910,000 is planned for FY 25/26. This is the money that was rolled over from FY24/25. Overall, the totals for FY25/26 budget is \$10,439,700 which is slightly lower than the current year's budget for FY 24/25. However, with the rollover amount (\$910,000) the total cost allocation for FY25/26 will be \$9,529,700.
- \$9,529,700 will be allocated to the participating agencies based on radio count. Since the budgeted amount a slightly lower than the current year, the next year's cost per radio is also slightly lower than the current year (approximately 7% lower). The radio cost for the current year FY 24/25 \$589; FY 25/26 cost per radio is approximately \$547.
- 10- Year plan of the program: At the beginning of the current year (FY 24/25), the Capital Project Fund amount was \$15,956,270. The net amount of \$1,196,767 will be collected throughout the year. The spending plan has 2 items for the current year: the Budget Overrun in FY 22/23 in the amount of \$2,721,204 due to the MUA contract for the first year of payment; the other item is due to the one project planned for this year. Overall, we are expecting \$14,181,833 at the end of the year.
- Over the 10-year duration of the program, we are estimating \$20,320,976 as the Capital Project Fund balance.
- City Manager Jim Sadro had no questions about the operating budget and felt that they were doing a good job managing it. On the Capital Project Fund, we have largely accomplished having a long-term sustainable project fund by having a healthy fund balance this fiscal year. Over time, the funds will fluctuate by a few million dollars but will grow over the next decade. We have previously discussed what we want our Target Fund balance to be as far as not dropping below a certain minimum. However, looking at the next 10 years, we have contributions baked into the model and because it will generate too much for what our needs are we have an offset that helps reduce cost. Is there any value in revisiting what the contribution level needs to be and eliminating the offset and reducing the actual contribution from the partnership to a lower number?
  - Brian Wayt mentioned that we can reduce contribution costs. Ultimately, it
    is the net for next year of one and half million that we can lower. We did
    forecast up to 2-4 million out, but we can net those numbers out going
    forward and have just the one-line item.

 Jim – From a presentation perspective, it looks like the models are overcharging and then is being adjusted downward. If we can size the models to what we think the actual contribution number need to be each year will take away some of the complexities to keep things as simple as possible.

Budget unanimously approved.

### VI. FY 2025-2026 Billing Rates

- Junko Chang shared that the new fee structure continues to offer time and materials programs with 4 different rates based on the task and job provided. The rates are Install Rate is \$160/hour; Engineering Rate \$214/hour; Tech Rate \$185/hour; and the Escort Rate \$184/hour.
  - Jim Sadro mentioned that billing rates were adjusted significantly a couple of years ago. Did you see any noticeable drop in the number of clients asking for support or about the same despite the rates?
  - o Junko Change mentioned that there was no noticeable drop off.

Motion unanimously approved.

### VII. Governance Committee Comments

None

### VIII. <u>Public Comments</u>

None

### IX. Scheduling of Next Meeting

The next meeting will be Wednesday, April 23, 2025

### X. Close of Meeting

Meeting adjourned at 1:51pm.





### 800 MHz Countywide Coordinated Communications System (CCCS) Governance Committee

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800 MHz CCCS Governance Committee
August 27, 2025, Meeting
Agenda Item IV – Request to Identify New Committee Member of the Board
RECOMMENDED ACTION:
Identify and approve new Committee Member of the Board
SUMMARY:
The new committee member is to be identified and approved by the committee.
FINANCIAL IMPACT:
N/A
ATTACHMENTS:
N/A



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### 800 MHz CCCS Governance Committee

August 27, 2025 Meeting

**Agenda Item V** – Request to Bill Ambulance Companies using the 800MHz Countywide Coordinated Communicated Systems

### RECOMMENDED ACTION:

- 1. Authorize Lead Agency to Sponsor various Ambulance Companies into the 800 MHz CCCS as required by the Joint Agreement (Section 3.2.2).
- 2. Authorize Lead Agency to directly bill Sponsored Ambulance Companies as authorized under Joint Agreement (section 5.2.4 "Sponsored Agencies").
- 3. Authorize the billing amount to Ambulance Companies for access to the 800 MHz CCCS. Staff recommend the following options:

Option 1: September 2025 to June 2026 (ten months) of FY 2025-26 cost-share, which will result in the collection of \$129,085.

Option 2: July 2025 to June 2026 for FY 2025-26 cost share, which will result in the collection of \$154,901.

4. Authorize Lead Agency to terminate access to the 800 MHz CCCS to Ambulance Companies upon forty-five (45) days after the expiration of the invoice or thereafter.

### **SUMMARY:**

Two Ambulance Companies (FALCK and Emergency Ambulance Services) utilize the 800 MHz Countywide Coordinated Communications System (CCCS) daily. The CCCS has not yet billed these companies for their usage. Per the Joint Agreement, Partner Agencies may add "Sponsored Agencies" to the CCCS. The Orange County Sheriff's Department (OCSD), as Lead Agency, is required to present to the Governance Committee requests to add Sponsored Agencies to the system and is requesting that specified Ambulance Companies be approved to participate in the system as a Sponsored Agency.







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August 28, 2025

RE: 800 MHz CCCS Program Costs for Ambulance Radios

Dear Emergency Ambulance Services:

The 800 MHz Countywide Coordinated Communications System (800 MHz CCCS) implemented an updated 800 MHz CCCS Joint Agreement (Joint Agreement) effective July 1, 2022. The Joint Agreement requires all users of the 800 MHz CCCS to be financially responsible for their share of the system's Operations and Capital Project (Reserve) Funds.

Therefore, effective immediately, all ambulance companies using the 800 MHz CCCS will be billed for their share of the system's Operations and Capital Project (Reserve) Fund cost allocations. The Orange County Sheriff's Department will sponsor all ambulance companies as required by the Joint Agreement. Each ambulance company will be responsible for their share of financial obligations (Joint Agreement §3.2.2 Sponsored Agencies and §5.2.4 Sponsored Agencies).

Both the Operations and Capital Project (Reserve) Fund cost allocations are calculated based on the radio counts used by each company and approved by the 800 MHz CCCS Governance Committee for the new fiscal year (July 1<sup>st</sup> – June 30<sup>th</sup>). The ambulance companies will receive the billing invoices on a quarterly basis from the Orange County Sheriff's Department.

The chart below represents the cost allocation for each respective ambulance company for the ten months (September 2025 – June 2026) of FY 2025-26:

FY 2025-26 COST ALLOCATION	FY 2025-26			
CITY/AGENCY	Total Radio Count	Operations	Capital Project Fund	TOTAL
Emergency Ambulance Services	43	16,946	2,668	19,614

Please be advised that the services will be terminated if the payment is not received by October 12, 2025. Please see the attached invoice for the current amount due.

If you have any questions or require further clarification regarding the cost allocations, please feel free to contact Junko Chang, OCSD/Financial Division at <u>jchang@ocsheriff.gov</u> or (714) 834-6778. If you have any operational or administrative questions, please contact Director Dave Fontneau at (714) 704-7919.

Sincerely,

Chairman Brian Wayt 800 MHz CCCS Governance Committee

### Attachment:

- 1. FY 2025-26 800 MHz CCCS Cost Allocation
- 2. Joint Agreement for 800 MHz CCCS
- 3. Invoice with amount due







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August 28, 2025

RE: 800 MHz CCCS Program Costs for Ambulance Radios

Dear Care Ambulance / FALCK:

The 800 MHz Countywide Coordinated Communications System (800 MHz CCCS) implemented an updated 800 MHz CCCS Joint Agreement (Joint Agreement) effective July 1, 2022. The Joint Agreement requires all users of the 800 MHz CCCS to be financially responsible for their share of the system's Operations and Capital Project (Reserve) Funds.

Therefore, effective immediately, all ambulance companies using the 800 MHz CCCS will be billed for their share of the system's Operations and Capital Project (Reserve) Fund cost allocations. The Orange County Sheriff's Department will sponsor all ambulance companies as required by the Joint Agreement. Each ambulance company will be responsible for their share of financial obligations (Joint Agreement §3.2.2 Sponsored Agencies and §5.2.4 Sponsored Agencies).

Both the Operations and Capital Project (Reserve) Fund cost allocations are calculated based on the radio counts used by each company and approved by the 800 MHz CCCS Governance Committee for the new fiscal year (July 1<sup>st</sup> – June 30<sup>th</sup>). The ambulance companies will receive the billing invoices on a quarterly basis from the Orange County Sheriff's Department.

The chart below represents the cost allocation for each respective ambulance company for the ten months (September 2025 – June 2026) of FY 2025-26:

/ 2025-26 COST ALLOCATION		FY 2025-26			
CITY/AGENCY	Total Radio Count	Operations	Capital Project Fund	TOTAL	
FALCK	240	94,583	14,888	109,471	

Please be advised that the services will be terminated if the payment is not received by October 12, 2025. Please see the attached invoice for the current amount due.

If you have any questions or require further clarification regarding the cost allocations, please feel free to contact Junko Chang, OCSD/Financial Division at <u>jchang@ocsheriff.gov</u> or (714) 834-6778. If you have any operational or administrative questions, please contact Director Dave Fontneau at (714) 704-7919.

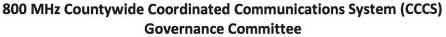
Sincerely,

Chairman Brian Wayt 800 MHz CCCS Governance Committee

### Attachment:

- 1. FY 2025-26 800 MHz CCCS Cost Allocation
- 2. Joint Agreement for 800 MHz CCCS
- 3. Invoice with amount due







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August 28, 2025

RE: 800 MHz CCCS Program Costs for Ambulance Radios

Dear Emergency Ambulance Services:

The 800 MHz Countywide Coordinated Communications System (800 MHz CCCS) implemented an updated 800 MHz CCCS Joint Agreement (Joint Agreement) effective July 1, 2022. The Joint Agreement requires all users of the 800 MHz CCCS to be financially responsible for their share of the system's Operations and Capital Project (Reserve) Funds.

Therefore, effective July 1, 2025, all ambulance companies using the 800 MHz CCCS will be billed for their share of the system's Operations and Capital Project (Reserve) Fund cost allocations. The Orange County Sheriff's Department will sponsor all ambulance companies as required by the Joint Agreement. Each ambulance company will be responsible for their share of financial obligations (Joint Agreement §3.2.2 Sponsored Agencies and §5.2.4 Sponsored Agencies).

Both the Operations and Capital Project (Reserve) Fund cost allocations are calculated based on the radio counts used by each company and approved by the 800 MHz CCCS Governance Committee for the new fiscal year (July 1<sup>st</sup> – June 30<sup>th</sup>). The ambulance companies will receive the billing invoices on a quarterly basis from the Orange County Sheriff's Department.

The chart below represents the cost allocation for each respective ambulance company for FY 2025-26:

FY 2025-26 COST ALLOCATION	FY 2025-26			
CITY/AGENCY	Total Radio Count	Operations	Capital Project Fund	TOTAL
Emergency Ambulance Services	43	20,335	3,201	23,536

Please be advised that the services will be terminated if the payment is not received by October 12, 2025. Please see the attached invoice for the current amount due.

If you have any questions or require further clarification regarding the cost allocations, please feel free to contact Junko Chang, OCSD/Financial Division at <u>jchang@ocsheriff.gov</u> or (714) 834-6778. If you have any operational or administrative questions, please contact Director Dave Fontneau at (714) 704-7919.

Sincerely,

Chairman Brian Wayt 800 MHz CCCS Governance Committee

### Attachment:

- 1. FY 2025-26 800 MHz CCCS Cost Allocation
- 2. Joint Agreement for 800 MHz CCCS
- 3. Invoice with amount due







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August 28, 2025

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### Dear Falck:

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Both the Operations and Capital Project (Reserve) Fund cost allocations are calculated based on the radio counts used by each company and approved by the 800 MHz CCCS Governance Committee for the new fiscal year (July 1<sup>st</sup> – June 30<sup>th</sup>). The ambulance companies will receive the billing invoices on a quarterly basis from the Orange County Sheriff's Department.

The chart below represents the cost allocation for each respective ambulance company for FY 2025-26:

FY 2025-26 COST ALLOCATION	FY 2025-26			
	Total Radio		Capital Project	
CITY/AGENCY	Count	Operations	Fund	TOTAL
FALCK	240	113,499	17,866	131,365

Please be advised that the services will be terminated if the payment is not received by October 12, 2025. Please see the attached invoice for the current amount due.

If you have any questions or require further clarification regarding the cost allocations, please feel free to contact Junko Chang, OCSD/Financial Division at <u>jchang@ocsheriff.gov</u> or (714) 834-6778. If you have any operational or administrative questions, please contact Director Dave Fontneau at (714) 704-7919.

Sincerely,

Chairman Brian Wayt 800 MHz CCCS Governance Committee

### Attachment:

- 1. FY 2025-26 800 MHz CCCS Cost Allocation
- 2. Joint Agreement for 800 MHz CCCS
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### 800 MHz CCCS Governance Committee

August 27, 2025 Meeting

**Agenda Item VI** – Review the Responsibilities of the Joint Agreement for the Lead Agency, Partner Agencies, and Governance Committee

### RECOMMENDED ACTION:

Receive and File

### **SUMMARY:**

Review of responsibilities of the Joint Agreement for the Lead Agency, Partner Agencies, and Governance Committee

### FINANCIAL IMPACT:

None.

### **ATTACHMENTS:**

Countywide Coordinated Communications System (CCCS) Joint Agreement

# The CCCS Joint Agreement

ORANGE COUNTY SHERIFF'S DEPARTMENT

## The CCCS Joint Agreement

# The Joint Agreement



- Information Session
- The Joint Agreement serves as a Guide for all Partner Agencies
- Indicates Processes Required

## The CCCS Joint Agreement

### Highlights



**Equipment Used** 

Lead Agency will evaluate

- **Adding Radios**
- Approved equipment list & Testing process
- System Changes
- Consoles, Sites, Radios
- Everything must be approved



## The CCCS Joint Agreement

## Responsibilities **Governance Committee**



- Review and approve any new Mutual Aid Agencies
- Additional IUIDs for existing M/A Agencies are at the discretion of the Lead Agency and are reported to the Committee regularly.
- Review implemented, pending, and requested System Modifications at each meeting
- Review and approve any modification that would affect a System User other than the requesting agency

END

Questions





**ATTACHMENTS:** 

Lead Agency Project List

### ORANGE COUNTY SHERIFF'S DEPARTMENT

### 800 MHz Countywide Coordinated Communications System (CCCS) Governance Committee

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800 MHz CCCS Governance Committee

VICE-CHAIR, Maggie Le, City Manager, City of Fountain Valley Tom Kisela, City Manager, City of Orange KC Roestenberg, Executive Manager, OCIT Adam Hawley, Chief of Police, City of Brea

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August 27, 2025 Meeting
Agenda Item VII – Review of System-Wide projects currently in progress by the Lead Agency
RECOMMENDED ACTION:
Received and File
SUMMARY:
Review of System-Wide projects that are currently in progress by the Lead Agency
FINANCIAL IMPACT:
None

SHERIFF'S DEPARTMENT

## (SUA) System Upgrade Agreement

- Infrastructure Complete
- Comm Centers Complete
- Finishing Spare Parts Allocation
- SUA<sup>++</sup> Concep & Status



## (MUA) Microwave Upgrade Agreement



- X of X site links complete (MUA Phase 1)
- Comm Center (MUA Phase 2) Q4-2025

# **Location on PTT (LoPTT)**

- Initial Tests to Loma Ridge Complete
- Additional Licensing within the Core
- Subscriber Configuration Changes
- Distribution of Data/3rd Party Applications
- Confidentiality of Data



## PTT over Cellular

- Proof of Concept Q4-2025
- New equipment required after latest upgrade
- Combination of CritialConnect, SmartConnect, WavePTX
- Production Rollout Q4-2026



## Fire Fleetmap

- Update from 1988
- Best Practices for Command/Tactical Communications
- Working Group
- Impacts Subscribers, Dispatch Centers, Loma Ridge



# Subscriber Maintenance

- Age of Existing portables/mobiles
- End of factory service/support
- End of firmware/features/enhancements
- Requirements for radio PM
- OCSD Technology provides services for PMs



### Questions





800 MHz Countywide Coordinated Communications System (CCCS)
Governance Committee

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### 800 MHz CCCS Governance Committee

August 27, 2025 Meeting

**Agenda Item VIII** – Request for OCTA to expand their use of the CCCS and convert their Private System to the 800MHz CCCS

### **RECOMMENDED ACTION:**

Approve OCTA's request to move all operations into the CCCS

### **SUMMARY:**

Review of project requirements to successfully integrate the OCTA's fleet of radios into the CCCS

### FINANCIAL IMPACT:

All financial impacts to the CCCS partnership for the migration are borne by OCTA in accordance with Section 4.4.3 of the Joint Agreement. Future impact of additional radios brought onto the CCCS will potentially lower the per-radio cost for all Partner Agencies.

### **ATTACHMENTS:**

**OCTA Integration Project** 

### OCTA

ORANGE COUNTY SHERIFF'S DEPARTMENT



## The OCTA Integration Project

# Submitted for Approval



- Costs not fully identified
- OCTA bearing all costs
- Partner Agency OCTA to move all operations to the CCCS
- Integration of Consoles from Four sites (18 total)
- Use of the existing backhaul (microwave)
- Deprecate the Harris system
- Migrate frequencies



## The OCTA Integration Project

# Submitted for Approval

- Less than 1,000 Radios
- Less than 30 talkgroups
- Coverage and Capacity
- Loading and Interference
- Contract Project Management OCTA-borne costs for NPSG — Supplemental Contract
- Completion Planned Q4 2026



END

Questions





### ORANGE COUNTY SHERIFF'S DEPARTMENT

### 800 MHz Countywide Coordinated Communications System (CCCS) Governance Committee

CHAIR, Brian Wayt, Executive Director, Sheriff-Coroner Department Chris Macon, City Manager, City of Laguna Woods Jim Sadro, City Manager, La Habra David Ahern, Executive Manager, OC Public Works

VICE-CHAIR, Maggie Le, City Manager, City of Fountain Valley Tom Kisela, City Manager, City of Orange KC Roestenberg, Executive Manager, OCIT Adam Hawley, Chief of Police, City of Brea

### 800 MHz CCCS Governance Committee

August 27, 2025 Meeting

Agenda Item IX – Request to execute a contract with National Public Safety Group (NPSG) for professional project management of two projects, OCTA and CriticalConnect, for the CCCS

### RECOMMENDED ACTION:

Execute contract with NPSG

### **SUMMARY:**

The Lead Agency requires supplemental staffing to properly manage two separate high-impact projects currently underway for the CCCS - the integration of OCTA and the deployment of the CriticalConnect backbone.

### FINANCIAL IMPACT:

The cost of the OCTA project, estimated to be \$325,584, will be funded by 15L and reimbursed by OCTA, while the CriticalConnect project, estimated to be \$183,932, will be funded by 15L.

### **ATTACHMENTS:**

**Consulting Contract** 

### NPSG Project Management

SHERIFF'S DEPARTMENT

### NPSG Project Management

# Two High Profile Projects

- OCTA
- CriticalConnect



### NPSG Project Management

## **Project Management**

- Existing Contract between OC and NPSG
- OCTA
- Managing four disparate stakeholders for success
- CriticalConnect
- Ensuring proper implementation for all Partner Agencies



### Questions







### **Proposals for Radio Projects**

**FOR** 

### **Orange County Sheriff's Department**

### CONSULTING SERVICES FOR PROJECT MANGEMENT SERVICES



Submitted by

**National Public Safety Group** 





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		Statement of Work #2	
		ted Project Team	



April 29th, 2025

**Chris Nunley** 

Assistant Director
Orange County Sheriff's Technology Division
1382 Bell Ave
Tustin, CA 92780

RE: Proposal for Motorola Radio Projects

Mr. Nunley,

National Public Safety Group (NPSG) is honored to offer our services to the Orange County Sheriff's Department (OCSD) and your partner agencies. Approximately 50% of our team comes from public safety, so we recognize that a failure with public safety technology is a safety of life issue for your citizens and first responders. We take this very seriously. We appreciate those who serve. And we are driven and dedicated to helping your team have a successful project.

We are very grateful for our longstanding partnership that has created a trust on both sides of this relationship. For over four years, we have witnessed you guys blazing a trail and pushing every boundary to be the best agency in the United States. We have watched you push as hard as possible to bring new technology to your agency to improve officer and public safety. With that said, we are very excited to continue helping the Orange County Sheriff's Department continue to blaze a path forward in every way possible.

Mr. Nunley, as the Founder and CEO of NPSG, and as one who has been sworn as a police officer for over 35 years and am still sworn, I want to offer you and your partner agencies my personal commitment to making your project successful.

Thank you again for the opportunity to work with you and your team at the OCSD. We look forward to broadening our partnership and relationship with these projects.

Please feel free to let us know if anyone on your team has any questions. We will be glad to provide any clarification necessary.

Sincerely,

Buck Mims

**Buck Mims** 

Chief Executive Officer
National Public Safety Group

We offer a concierge consulting service solely for public safety software consulting

B: 910.420.3667 M: 910.638.9279





### **National Public Safety Group Proposal**

**Proposal Services for:** 

**OCTA Migration Project Management Services** 

Proposal for:

**Orange County Sheriff's Department** 

Contact:

**Chris Nunley** 

Date:

4/29/2025

\_...

Assistant Director

Valid:

d: 10/26/2025

Division:

**Technology Division** 

Phone: 714.465.7024

Email: NPSG Contact: cnunley@ocsheriff.gov Dennis Vrooman

. . .

Email: dvrooman@npsg.org

Phase I **Needs Assessment** NA Phase II Selection NA Phase III NA **Procurement** Phase IV \$325,584 **Project Management** \$325,584 **Total Consulting Services:** \$0 Consulting as a Service Not chosen \$0 **Legal Fee** Not chosen

Total Cost: \$325,584

NOTE:

This document should not be shared unless the proper FOIA laws have been met.

This proposal includes services for this project for this many months after effective date:

20

A \$4,000 Legal Fee is added for agencies using their own PSA

See full agreement for all terms and conditions

### Travel

Travel is included in the above consulting fees, and will not be charged separately. \*NPSG will have Consultants onsite for up to the following number of

days:

For

**Project Management** 

10

Total days other than Go-Live

3

Go-Live

The rest of this page intentionally left blank.

<sup>\*</sup> Does not include travel days

IPSG .	Payment terms						
Month	Milestone	Begin/End	Percentage	Unit Cost	Payment	Paid to Date	
*	Projected Project Length:	20					
1	Effective Date	Begin	10%	\$325,584	\$32,558.40	\$32,55	
2	Monthly payment		5%	\$325,584	\$15,422.40	\$47,98	
3	Monthly payment		5%	\$325,584	\$15,422.40	\$63,40	
4	Monthly payment		5%	\$325,584	\$15,422.40	\$78,82	
5	Monthly payment		5%	\$325,584	\$15,422.40	\$94,24	
6	Monthly payment		5%	\$325,584	\$15,422.40	\$109,67	
7	Monthly payment		5%	\$325,584	\$15,422.40	\$125,09	
8	Monthly payment		5%	\$325,584	\$15,422.40	\$140,51	
9	Monthly payment		5%	\$325,584	\$15,422.40	\$155,93	
10	Monthly payment		5%	\$325,584	\$15,422.40	\$171,36	
11	Monthly payment		5%	\$325,584	\$15,422.40	\$186,78	
12	Monthly payment		5%	\$325,584	\$15,422.40	\$202,20	
13	Monthly payment		5%	\$325,584	\$15,422.40	\$217,62	
14	Monthly payment		5%	\$325,584	\$15,422.40	\$233,05	
15	Monthly payment		5%	\$325,584	\$15,422.40	\$248,47	
16	Monthly payment		5%	\$325,584	\$15,422.40	\$263,89	
17	Monthly payment		5%	\$325,584	\$15,422.40	\$279,31	
18	Monthly payment		5%	\$325,584	\$15,422.40	\$294,73	
19	Monthly payment		5%	\$325,584	\$15,422.40	\$310,16	
20	Monthly payment		5%	\$325,584	\$15,422.40	\$325,58	
			Tot	al Payments:	\$325,584.00		

<sup>\*</sup>Projected project length is listed above and below. We will continue to provide services for up to this many months.

### Term of the Agreement

This is a fixed-fee agreement with time limit paid over monthly payments for up to:

20 months.

If project is completed before the projected time, the balance of unpaid payments will be due and invoiced for payment.



### Exhibit A

### OCTA Radio Migration Scope of Work

### NPSG will assist the Customer with their public safety software project, which will include:

 Migrating OCTA to a full participant on the 800MHz Countywide Coordinated Communications System (CCCS)

### NPSG will provide the below services for the following agencies:

- Orange County Sheriff's Department
- Orange County Transit Authority (OCTA)

NPSG will provide these services for the term of the Agreement, which is defined in Exhibit C.

### Phase IV

### Project Management

The NPSG team will perform the following services such as:

- Attend and assist with kickoff to ensure all goals and objectives are understood and documented.
- Work with Orange County Technology Division, their vendors, and Orange County Transit Authority (OCTA) to develop a detailed implementation schedule.
- Develop a communication plan to outline how decisions, updates and risks will be communicated to stakeholders at every level.
- Our project managers and subject matter experts attend meetings and calls as appropriate and deliver detailed notes after each call.
- Prior to weekly project status meetings, we have weekly one on ones with the customers and vendors,
   which helps make the status calls more efficient and effective.
- Work to ensure the agencies and vendors are on track to ensure there is no project delay.
- Work to ensure client assigns appropriate resources for project success.
  - o This entails identifying what personnel resources will be needed for a project of your scope.
- Monitor change requests throughout the project.
- Create and maintain risk registers and action item logs.
- Assist client with preparing for monthly Steering Committee Meetings and Stakeholder reports.
- Work to ensure there is a detailed deployment plan before Orange County Transit Authority begins to use the Countywide Coordinated Communications System (CCCS)
  - Work with vendors to ensure there is a deployment checklist for both their staff and the agency's staff.
- Monitor performance post cutover to track issues, user feedback, and performance issues in the first 60 days.



### **National Public Safety Group Proposal**

**Proposal Services for:** 

Smart-Connect / Critical Connect PM Services

Proposal for:

**Orange County Sheriff's Department** 

Contact:

**Chris Nunley** 

Date: Valid:

4/29/2025 10/26/2025

Division: Email:

**Assistant Director** 

**Technology Division** cnunley@ocsheriff.gov

Phone: 714.465.7024

**NPSG Contact:** 

Dennis Vrooman

Email: dvrooman@npsg.org

Item	Length of Project		Total
Phase I Needs Assessment			NA
Phase II Selection			NA
Phase III Procurement			NA
Phase IV Project Management			\$183,932
		<b>Total Consulting Services:</b>	\$183,932
lţem			Total
Consulting as a Service Legal Fee		Not chosen Not chosen	\$0 \$0

Total Cost: \$183,932

This document should not be shared unless the proper FOIA laws have been met.

This proposal includes services for this project for this many months after effective date:

14

A \$4,000 Legal Fee is added for agencies using their own PSA

See full agreement for all terms and conditions

### Travel

Travel is included in the above consulting fees, and will not be charged separately.

\*NPSG will have Consultants onsite for up to the following number of days:

For

**Project Management** 

10

Total days other than Go-Live

3

Go-Live

The rest of this page intentionally left blank.

<sup>\*</sup> Does not include travel days

NPSG	Payment terms						
Month	Milestone	Begin/End	Percentage	Unit Cost	Payment	Paid to Date	
*	Projected Project Length:	14					
1	Effective Date	Begin	7%	\$183,932	\$13,138.00	\$13,13	
2	Monthly payment		7%	\$183,932	\$13,138.00	\$26,27	
3	Monthly payment		7%	\$183,932	\$13,138.00	\$39,41	
4	Monthly payment		7%	\$183,932	\$13,138.00	\$52,55	
5	Monthly payment		7%	\$183,932	\$13,138.00	\$65,69	
6	Monthly payment		7%	\$183,932	\$13,138.00	\$78,82	
7	Monthly payment		7%	\$183,932	\$13,138.00	\$91,96	
8	Monthly payment		7%	\$183,932	\$13,138.00	\$105,10	
9	Monthly payment		7%	\$183,932	\$13,138.00	\$118,24	
10	Monthly payment		7%	\$183,932	\$13,138.00	\$131,38	
11	Monthly payment		7%	\$183,932	\$13,138.00	\$144,51	
12	Monthly payment		7%	\$183,932	\$13,138.00	\$157,65	
13	Monthly payment		7%	\$183,932	\$13,138.00	\$170,79	
14	Monthly payment		7%	\$183,932	\$13,138.00	\$183,93	
			Tot	al Payments:	\$183,932.00		

<sup>\*</sup>Projected project length is listed above and below. We will continue to provide services for up to this many months.

### Term of the Agreement

This is a fixed-fee agreement with time limit paid over monthly payments for up to:

14 months.

If project is completed before the projected time, the balance of unpaid payments will be due and invoiced for payment.



### Exhibit A

### **Motorola Critical Connect - Smart Connect Project**

### Scope of Work

### NPSG will assist the Customer with their public safety software project, which will include:

Motorola Critical Connect / Smart Connect Project

### NPSG will provide the below services for the following agencies:

- Orange County Sheriff's Department
- Need to add all partner agencies here

NPSG will provide these services for the term of the Agreement, which is defined in Exhibit C.

### Phase IV

### **Project Management**

The NPSG team will perform the following services such as:

- Attend and assist with kickoff to ensure all goals and objectives are understood and documented.
- Work with Orange County Communications and Motorola Solutions to develop a detailed implementation schedule.
- Develop a communication plan to outline how decisions, updates and risks will be communicated to stakeholders at every level.
- Our project managers and subject matter experts attend meetings and calls as appropriate and deliver detailed notes after each call.
- Prior to weekly project status meetings, we have weekly one on ones with the customer and vendor,
   which helps make the status calls more efficient and effective.
- Work to ensure the agency and vendor are on track to ensure there is no project delay.
- Work to ensure client assigns appropriate resources for project success.
  - o This entails identifying what personnel resources will be needed for a project of your scope
- Monitor change requests throughout the project.
- Create and maintain risk registers and action item logs.
- Assist client with preparing for monthly Steering Committee Meetings and Stakeholder reports
- Monitor performance post go live to track issues, user feedback, and performance issues in the first 60 days.



### **National Public Safety Group**

### **Projected Project Team**

NPSG will utilize a team of subject matter experts for each part and phase of your project. This team will be comprised strictly of personnel organic to our company. We do not subcontract any of our work for agencies. With great effort and mindfulness, we have built a team that works extremely well together to ensure each part of a project transitions smoothly while eliminating the possibility of any knowledge gaps. These team members are experts in their respective areas guaranteeing that you receive the best consulting services possible through every stage of your project. For your project, you will have individuals that are subject matter experts specifically for:

- Account Management
  - o Dennis Vrooman
- Project Management
  - Steven Querry
  - o Cheryl McIntyre
- Executive Sponsor
  - Buck Mims

The NPSG Team is subject to change according to when the agreement is signed. However, once the project starts, we work hard to not change project members, as it can be disruptive to project progress.

### Dennis Vrooman - Strategic Account Manager

### Responsible for account management and customer satisfaction

- Retired in 2022 after a 37-year career with both municipal and county sheriff executive experience
- As Undersheriff at Riverside County Sheriff's Office managed \$860M budget and app 4000 employees
- Implemented an internal Research & Development (R&D) team focused on technology projects and software implementations. Included projects for Axon, Flock Cameras and CAD/RMS/JMS/MDS
- Restructured several internal units and bureaus to purchase, integrate and leverage emerging technology, reassigned staffing levels within the department to accommodate the efficiency of public requests; Media Information Bureau and California Public Records Act (CPRA) units.
- Served as the Project Manager and department liaison with the contract consultant for a successful CAD/RMS implementation project
- MA in Organizational Leadership; Azusa Pacific University
- FBI National Academy; Session 242
- PERF Senior Management in Policing; Session 61
- Dennis' primary responsibilities at NPSG are to support his accounts and ensure their customer satisfaction
- Project Experience:
  - CA Kern County Sheriff's Office
  - CA Ontario Fire & Police Department
  - o CA Rialto Police Department
  - o CA Riverside County Sheriff's Office



### Steven Querry - Project Manager

### Responsible as Primary Project Manager

- Served over 15 years at California Police Department
  - Police Systems Support Analyst
  - o Communications System Supervisor
  - o Communications Supervisor
  - o Senior Dispatcher
- Worked at a Tier 1 provider of public safety software systems as Director of Project Management and as a Senior Project Manager
- Led the CAD/RMS Sustainment Team, cross-functional team which required collaboration, prioritization, and decision making to improve processes and use of complex systems
- Provided project management for modifications, interface programs, new systems, information systems, databases, hardware, and annual updates; develop project plans, timelines, prepare test data and conduct testing; evaluate and approve for implementation into a production environment
- Very skilled in technical project management specifically for CAD, RMS, JMS, and Mobile solutions
- Assigned to multiple Projects for NPSG
  - o CA Escondido Police
  - o CA Oakland Police
  - o CA Orange County Sheriff's Department
  - o MN MSP Airport 911 / Fire / Police

### Cheryl McIntyre, PMP – Vice President of Operations

### Manages the NPSG Professional Services Organization

- Has personally implemented Tier 0 Tier 3 projects across the country to include Computer Aided
   Dispatch (all disciplines), RMS, Mobile, Jail Management, eCitation, eCrash, and Reporting/Analytics.
- Primarily has managed Tier 0 and Tier 1 accounts and been an escalation Project Manager
- PMP and PROCSI Certified
- Accounts includes California Highway Patrol for CAD migrating to AWS GovCloud and Chicago Fire and Police for CAD and Mobile where she provided leadership for the core project team and a variety of Chicago sub-contractors - \$75 million dollar contract, >50 product modifications, >45 interfaces
- Consulting Lead PM for Orange County Sheriffs Department overseeing their CAD, RMS and JMS deployment
- Lead Consultant for San Bernardino Sheriff's Department. Helped escalate and resolve their priority issues with their current vendor
- Conducted detailed SOW reviews/negotiations for Ontario, CA; Spokane, WA; Danville, NC; Guilford
  Metro, NC. Worked side by side with these clients and the vendors to ensure the SOW's were accurate
  and protected the client once the project started
- Cheryl's primary focus at National Public Safety Group is to lead and manage our Professional Services organization to ensure our agencies are receiving excellent Project Management.
- Project Experience:
  - o CA California Highway Patrol
  - o CA Ontario Fire & Police
  - o FL Tampa Fire & Rescue
  - o IL Chicago Fire & Police Departments



### **Buck Mims-CEO**

### Responsible for overseeing all aspects of the project

- Over 30 years of law enforcement experience
- Served on executive teams at multiple public safety software (PSS) providers
- Over 15 years working at public safety software providers
- Extensive experience in the PSS industry in sales and operations
- Has specialized in managing large complex consortium software acquisitions
- Extensive experience writing and negotiating public safety software contracts
- Has led all divisions at NPSG for Needs Assessments, Selection, Contract Management, and Project Management
- Has been involved in all projects at NPSG in various roles

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