

Presented by: Commander Ashraf Abdelmuti Commander Brett Darnell Captain Scott Merrill Captain Ryan Anderson

March 23, 2023



#### DOJ RECOMMENDATIONS – CUSTODIAL INFORMANTS



- 18. "OCSD should develop, train on, and implement a policy requiring OCSD to maintain comprehensive files on custodial informants. The policy should require OCSD to maintain all custodial informant materials in the informant files, including all previous instances in which informants sought to assist law enforcement, all benefits that the informants sought or received, and all information related to informants' reliability and credibility."
- 19. "OCSD should develop, train on, and implement a policy requiring the agency to regularly audit custodial informant files to determine whether OCSD has consistently updated the files with required entries and materials. The policy should require that any errors revealed by the audits must be corrected immediately."

#### CUSTODY INTELLIGENCE UNIT (CIU)



- CIU was created in 2016 as the primary investigative unit for crimes within an OC Jail Facility. OCSD disbanded the Special Handling Unit.
- CIU and Classification were deliberately separate Details within Custody Operations to avoid investigations influencing classification decisions.
- CIU is comprised of a Sergeant, (6) Investigators, and (1) Investigative Assistant.
- On December 15th, 2022, OCSD further removed CIU from Custody Operations. The entire unit, including administrative staff, moved from Custody Operations to Investigations.
- CIU was physically relocated to Sheriff's Headquarters and is currently under the supervision of the Criminal Investigations Bureau Captain. CIU reports through a different chain of command.
- Classification and Housing Decisions remain within Custody Operations Command.
- All OCSD Informant handling falls under the Investigations Command.

# CCOM 2800.1: INFORMANTS AND SOURCES OF INFORMATION



#### Revised and new references in Department Policy 608 for consistency

Department Members within the Custody Command shall defer to the CIU in any circumstance involving the use of Informants and Sources of Information within an OC Jail

The use of Informants and Sources of Information shall comply with Orange County Sheriff's Department Policy 608- Informants and Sources of Information

#### **INFORMANT DEFINED**



An Informant is any person who knowingly provides information to law enforcement related to another's criminal activity, whose motivations for doing so are other than that of an uninvolved witness, victim, or private citizen primarily acting through a sense of civic responsibility and who, as a general rule, but not necessarily, expects some form of benefit or advantage for himself, herself, or another person in return.

No personnel assigned to Custody Operations shall handle informants. (See Policy 608)

#### INFORMANT CONSIDERATION AND BENFEFITS

A benefit includes any consideration or advantage an Informant was offered, promised or received in exchange for information or testimony provided.

It includes a benefit for the Informant or a benefit for another person at the Informant's request.

#### **TYPES OF INFORMANTS**



- Defendant Informant
- Paid Informant
- Accomplice Informant
- In-Custody Informant

#### **DEFENDANT INFORMANT**



A Defendant Informant is an Informant who has a pending criminal matter, including probation and/or parole violations; or who awaits sentencing after conviction; or is serving a custodial sentence; or is on probation or parole. A Defendant Informant acts under the specific direction of law enforcement to secure information and/or may have been offered, promised, or provided a benefit or any type of consideration for the information he/she provides

#### PAID INFORMANT



A Paid Informant is an out of custody individual, excluding a Defendant Informant, who receives any form of consideration from law enforcement in return for information regarding criminal activity.

#### **ACCOMPLICE INFORMANT**



An Accomplice Informant is an Informant who has a pending criminal matter and provides information about one or more codefendants in return for a benefit or consideration in the pending criminal matter.

#### **IN-CUSTODY INFORMANT**



An In-Custody Informant is "a person, other than a co-defendant, percipient witness, accomplice, or co-conspirator whose testimony is based upon statements made by the defendant while both the defendant and the Informant are held within a correctional institution."

#### IN-CUSTODY INFORMANT-SCREENING



- Deputies in the jail are to refer the inmate's request/information to the Custody Intelligence Unit (CIU). The CIU Sergeant will evaluate the request based on safety, security and the credibility of the information to be provided. The Criminal Investigations Bureau Captain will consult with the Investigations Division Commander and Executive Command. The Sheriff must approve the decision to utilize an Informant within the jail prior to the use of an Informant. In the event the Sheriff is unavailable, and approval is immediately required due to an exigent situation, then the Undersheriff may approve the use of the Informant. In that case, the Undersheriff must notify the Sheriff at the earliest possible opportunity.
- If the information is determined to best benefit an OCSD investigative detail or outside agency, the CIU Sergeant will forward the information, once vetted, to the appropriate OCSD detail or outside agency.

#### IN-CUSTODY INFORMANT-SCREENING



- If the information is jail-related and it is determined CIU personnel should manage the Informant, CIU shall coordinate with the Orange County Informant Index (OCII) Coordinator to determine eligibility for consideration, in conjunction with OCDA's Cooperating Informant Review Committee (CIRC) approval, prior to using the Informant.
- In the event a new, unsigned Informant can provide information or assistance crucial to a quickly developing investigation, the Informant packet shall be completed as soon as practical. However, unit supervisor approval is required. An OCII card shall be submitted to the Orange County District Attorney's Office for all Informants.
- Any time an Informant is used in the jail, the Custody Intelligence Unit Supervisors will ensure the use of the Informant does not involve eliciting information from a person regarding any of his or her pending criminal case(s).

#### **INFORMANT FILE**



- Special Handling Unit was disbanded in 2016.
- The Special Handling Unit did not have proper expertise or training, and did not act with approval of the Sheriff.
- In 2016, CIU began documenting Informant files involving individuals inside of custody.
- Now, Informant files are consistent regardless of whether the person is acting as an informant for OCSD inside or outside of custody.

#### **INFORMANT FILE**



#### Informant files will contain the following information:

- Informant Cover Sheet
- Informant Checklist
- Signed Approval to Operate Informant
- Informant Personal History
- Signed Informant Admonishment
- Signed Informant Agreement
- Signed Paid Informant Admonishment (if applicable)
- Informant Compensation Record (if applicable)
- Informant Receipt of Payment (if applicable)
- Informant Update/ Yearly Audit

#### INFORMANT FILE CONTINUED



- Informant Performance Record
- Copy of Informant's criminal history (CII / FBI / warrant checks)
- DMV printouts to include driver's license, driver history, and vehicle registration
- Informant's photograph and fingerprints (if applicable)
- Copy of Informant's arrest report (if applicable)
- Copy of the Orange County Informant Index card (DA–OCII). The original OCII card shall be forwarded to the Orange County District Attorney's OCII Coordinator at the first possible opportunity, but no later than 5 business days from the date the Informant Admonishment and Informant Agreement forms are signed by the Informant.

#### INFORMANT FILE CONTINUED



- Informant Activity Log
- Reports resulting from the Informant's work (if applicable)
- Consideration Letter (if applicable)
- Current Jail Management System documents related to the Informant, including any Jail Incident Reports, Classification Review Forms, and any grievances directly related to the inmate's Informant status (if applicable).



## SOURCE OF INFORMATION (SOI) DEFINED

A Source of Information (SOI) is an inmate who provides information to law enforcement regarding criminal activity, or any non-criminal activity related to jail security; but has not been directed to do so by law enforcement, and, upon providing such information, the inmate has not requested or been offered, nor received any benefit or consideration in return for the information. An SOI is not an Informant, a victim or potential suspect.

#### **SOI PROTOCOLS**



Every instance in which a deputy is contacted by a potential SOI, the following admonishment shall be read:



Your disclosure of any information to me is voluntary and completely of your own free will.

You will not receive leniency as it pertains to your prior, current, or future cases.

You will not receive any special privileges or compensation.

Do you understand what I have read to you?

Do you still want to talk to me?

#### **SOI PROTOCOLS**



### Steps to follow when interacting with a potential SOI:

- Read admonishment.
- Document on an intra-departmental memo the admonishment was given and the inmate's response.
- The deputy will debrief the inmate and preliminarily vet the information.
- They shall notify their immediate supervisor and the Custody Intelligence Unit
   (CIU) Sergeant. The CIU Sergeant will begin the SOI documentation and approval process
- No deputy will obtain information from a potential SOI who requests a benefit after being read the above admonishment. The CIU Sergeant, in consultation with the Criminal Investigations Bureau Captain, will determine whether the person should be documented as an Informant.

  See Policy 608.2.2

# SOI PROTOCOLS (CONT'D)



- The designation of an inmate as an SOI shall be reviewed by the Criminal Investigations Bureau Captain and include consultation with the Orange County District Attorney's Office.
- If an SOI provides information regarding an exigent or quickly developing situation, staff may act upon the SOI's information to ensure the safety and security of a facility, staff, or inmates. Staff shall admonish the SOI and notify their immediate supervisor and the CIU Sergeant as soon as practical.
- Under no circumstances will a benefit be provided to an SOI.

# SOI PROTOCOLS (CONT'D)



- All SOIs will be issued a Source Control Number (SCN) (Example: SCN23-001).
- The SCN is unique to the person. If the person is released their SOI file will be inactivated.
- All SOI files will be maintained by the CIU Sergeant. All information provided by the SOI
  and the outcome of any action taken shall be documented on an intra-departmental
  memo addressed to the CIU Sergeant. This memo will be kept in the SOI's file.
- A copy of any Department Reports generated because of information provided by the SOI will be maintained in the SOI file.
- If the SOI returns into custody, and again voluntarily provides information, the previous SOI file will be reactivated. Each time an SOI provides information the same admonishment, approval, and documentation process takes place.

#### REPEATING SOI



- A repeating SOI is an inmate who has voluntarily provided information a third time within the inmate's current incarceration period.
- If an inmate is a repeating SOI, the CIU Sergeant shall interview the inmate to determine if the inmate is seeking a benefit.
- The CIU Sergeant shall document this interview in an internal memorandum and include it in the SOI file.
- The CIB Captain's audit of the SOI file shall confirm the following:
  - ✓ the CIU Sergeant interviewed the repeating SOIs
  - ✓ the SOI file contains complete documentation
  - ✓ further action was taken (as necessary)

#### SOI WITH PRIOR OCII ENTRY



- If the SOI has a previous OCII entry, the SOI file will reflect the inmate's prior Informant status and handling law enforcement agency.
- The designation of an inmate as an SOI shall be reviewed by the Criminal Investigations Bureau Captain and include consultation with the Orange County District Attorney's Office.

#### SOI FILE



All SOI Files will contain the following information:

- SOI Cover Sheet
- SOI Approval Form
- SOI Quarterly Audit Form
- SOI's Booking Photograph
- Copy of SOI's criminal history (CII / FBI / warrant checks)

#### SOI FILE CONTINUED



- Copy of the Orange County Sheriff's Department Source of Information Card. The original SOI card shall be forwarded to the Orange County District Attorney's Office upon creation of the SOI file, but no later than 5 business days from the date the SOI provides information.
- SOI Memo (to include admonishment)
- All reports resulting from the information provided by the SOI
- SOI Activity Log
- Current Jail Management System documents related to the SOI, including any Jail
  Incident Reports, Classification Review Forms, and any grievances directly related to the
  inmate's SOI status (if applicable).
- Retention for an SOI file is 99 years from the date of inactivation.

#### **DISCOVERY**



Evidence that goes towards negating a defendant's guilt, that would reduce a defendant's potential sentence, or evidence going to the credibility of a witness/SOI/Informant must be documented and provided to OCDA.

All SOI/Informant files must be accurate, complete, and contain any and all information that is considered a benefit, cases assisted with, and acts or information that would go towards credibility.

- SOIs and Informants may become witnesses in any criminal proceedings, regardless of their Informant/SOI status or involvement.
- The entire file can be discovered based the court's determination. (Redacted)



# INTERNAL AUDIT PROCEDURES

#### INFORMANT AUDIT PROCEDURES



| Audit of active Informants on a yearly basis by the Special Investigation |
|---|
| Bureau (SIB) and Criminal Investigations Bureau (CIB) Captains.           |

- ☐ Created consistent Internal Audit Procedures for incarcerated Informants with those previously in place for out of custody Informants
- ☐ Unit supervisors shall obtain all updated material and information from Deputies/Investigators who manage the informants
- ☐ Unit supervisors shall review the material prior to the audit and sign the Informant Update Sheet
- ☐ Approved form and material shall be forwarded to the respective SIB/CIB Captains for approval
- ☐ Bureau Captains shall place update form and material into the Informant packet file

# INFORMANT AUDIT PROCEDURES



| Information/action to be included in the yearly audit  |                   |    |
|--|-------------------|----|
| ☐ Updated copy of criminal history (CII/FBI/warrant checks)                                    |                   |    |
| Updated copy of DMV inquiries to include driver's license, driving history and<br>registration | d vehicle         |    |
| ☐ OCII Card Verification   |                   |    |
| ☐ Informant Performance Record   |                   |    |
| Informant Compensation Record and Receipt of Payment Form                                      |                   |    |
| Copy of Letter(s) of Consideration, if appropriate   |                   |    |
| ☐ New Informant photograph (if older than 2 years)   |                   |    |
| ☐ New Informant Admonishment form (Informants active over 12 months)                           |                   |    |
| ☐ Supervisor's Annual Audit  |                   |    |
| Updated jail management system documents (Jail informants only)                                |                   |    |
| ☐ Informant Update Form  |                   |    |
| ☐ Note: These audits are also in addition to OCSD/OCDA annual audits                           | See Policy 608.10 | 30 |



#### Source of Information Audits

- □ SOI files of inmates currently in-custody audited on a quarterly basis by CIB Captain
- ☐ Upon an SOI's release from custody, a final audit to be completed
- ☐ Unit supervisor shall review the material in the file for completeness and thoroughness
- □ CIU supervisor and CIB Captain shall sign the SOI audit form
- ☐ Constitutional Policing Advisor and Assistant Sheriff of Investigations and Special Operations Command shall be notified of the completion of quarterly SOI audits
- □ NOTE: These audits are in addition to the OCSD/OCDA Annual Informant/SOI Joint Audits



| Information/action to be included in the quarterly audit   |
|--|
| ☐ SOI Memo(s) (to include admonishment)  |
| ☐ All reports resulting from information provided by the SOI   |
| ☐ SOI Activity Log   |
| ☐ Updated Jail Management System documents related to the SOI, including any Jail Incident Reports, Classification Review Forms, and any grievances directly related to the inmate's SOI status (if applicable).     |
| ☐ If the inmate is a repeating SOI, the CIB Captain will ensure that the CIU Supervisor conducted an inmate interview and all resulting documentation is complete and accurate in accordance with Policy 608.2.2(6). |
| ☐ SOI Quarterly Audit Forms  |
| ☐ Note: These audits are also in addition to OCSD/OCDA annual audits   |
|  |



|   | CII:       |          | FBI: |            |    |  |
|---|------------|----------|------|------------|----|--|
|   | SS:        | DL:      | DL:  |            |    |  |
| SOUCE OF INFORMATION INDEX (SOI)                        | ALIASES:   |          |      |            |    |  |
| This is strictly for OCDA notification of an SOI and no | DOB:       |          | SEX: | PLACE      |    |  |
| an Informant  | DESCENT:   | CMPLX:   | HGT  |            | WG |  |
|   | EYES:      | <b>L</b> | HAIF | <b>R</b> : |    |  |
|   | LAST KNOWN | ADDRESS: | L    |            |    |  |
|   | CITY:      |          | PHO  | NE:        |    |  |
| INVESTIGATOR:   |            | PHN #:   |      |            |    |  |
| DR# / JI #:   |            |          |      |            |    |  |



| ORANGE COUNTY SHERIFF'S DEPARTMENT<br>SOURCE OF INFORMATION (SOI) COVER SHEET                                       | ORANGE COUNTY SHERIFF'S DEPARTMENT SOI APPROVAL  DEPUTY/INVESTIGATOR | ORANGE COUNTY SHERIFF'S DEPARTMENT SOURCE OF INFORMATION QUARTERLY UPDATE  SCN: SOURCE NAME:             |  |  |
|---|--|--|--|--|
| CASE AGENTSCN   | DATE   | File complete  |  |  |
|   | SOURCE NAME:   |  |  |  |
| <u>SECTION ONE</u>  | DESCRIPTION: DOB:  | [ ] Updated Jail Management System printouts included  |  |  |
| 1. SOI COVER SHEET  | SEX: RACE: AGE: HGT: WGT: HAIR: EYES:                                | [] Has SOI provided information on more than two occasions: Yes or No (If yes, review for repeating SOI) |  |  |
| SOI APPROVAL FORM     SOI AUDIT FORM  | CURRENT IN-CUSTODY INFO:   | [] Reviewed to determine Informant Status (If applicable)  |  |  |
| <u>SECTION TWO</u>  | CHARGES: AGENCY:   | [ ] SOI Release date (If Applicable):  |  |  |
| SOI BOOKING PHOTO     CII RECORD CHECKS     FBI RECORD CHECKS     COPY OF SOI INDEX CARD                            | WHAT INFORMATION IS PROPOSED?  | Misc Notes:  |  |  |
| SECTION THREE   |  | -  |  |  |
| REPORTS RESULTING FROM SOI'S INFORMATION     SOI MEMO   | ADDITIONAL INFORMATION (IF APPLICABLE):                              |  |  |  |
|   |  | Deputy/Investigator: Date:   |  |  |
| SECTION FOUR  1. SOI ACTIVITY LOG  2. JAIL MANAGEMENT SYSTEM PRINT OUTS (HOUSING INFO AND ANY CLASSIFICATION NOTES) | PRIOR LAW ENFORCEMENT INFORMANT OR SOI: YES NO AGENCY: DATE:         | Unit Supervisor: Date:  Bureau Captain: Date:  |  |  |
|   | ☐ APPROVED ☐ SOI FILE COMPLETE                                       |  |  |  |
|   | ☐ DISAPPROVED (Explain Below)  |  |  |  |
|   | REASON   | -  |  |  |
|   |  | -  |  |  |
|   | UNIT SUPERVISOR: DATE:   |  |  |  |

DATE: \_\_\_\_\_

# RECURRING TRAINING





#### **TRAINING**



- **Department-wide Training:** In 2015, all sworn department employees were required to attend Brady Training.
- Basic Academy: Constitutional Rights and Informants
  - ☐ March, 2015—Originally titled *Function of District Attorney's Office-Brady Issues* 
    - ☐ February, 2023—Renamed: Constitutional Rights: Brady, Informants, and Peace Officers
- Jail Academy: Policy and Procedures related to Custodial Informants and SOIs (Starting April 2023)
- Briefing: 52-Week Custody Briefing Training Cycle (each block is unique, CIU 1-2 blocks)
- California Board of State and Community Corrections (BSCC): Custodial Informants and Sources of Information Course. Submitted and pending approval by Standards and Training for Corrections (STC) (2-year cycle. Starting July 2023)

# TRAINING (CONT'D)



- Supervisor Training: Custody Incident Management (CIM) Course (Each incoming group)
  - ☐ In 2018—Constitutional Rights and Supervisor Liability
  - ☐ In 2018—Investigating Jail Crimes and Informant/SOI Policy and Procedures
- **Policy 608:** Department-wide email notification regarding release of updated Policy 608 requiring employee acknowledgement. (March 22, 2023)
- **Policy 608 Training Bulletin:** Simultaneous release of corresponding 2-page Bulletin highlighting jail specific updates to policy and procedure. (March 22, 2023)

# Basic Academy: Constitutional Rights and Informants



# Constitutional Rights: Brady, Informants, and Peace Officers

**Instructor:** Mary Izadi, Constitutional Policing Advisor

**Module goal:** Students will receive an overview of law enforcement's obligations under Brady v. Maryland, Giglio v. United States, Massiah v. United States, 6th Amendment, and Informants.

**Learning Objective #1:** Understanding the scope of the Prosecution Team. The prosecutor's duty under Brady to disclose exculpatory material and peace officer legal and ethical obligations.

**Learning Objective #2:** The potential risks in criminal cases, POST certification, and liability where Informants are used and constitutional rights are not proactively protected.

Module total time: 2 hours

#### **Topics Covered:**

- Prosecution Team
  - Evidence
  - Law Enforcement's Ethical Mandate
- Case law and Statutory Law Overview
  - The Brady/Giglio Rule
  - Confidential Informants and In-Custody Informants
  - Massiah v. United States
  - Sixth Amendment
  - Perkins Operations
  - SB 2- CA POST De-Certification
  - Statutory Discovery Obligations

# POLICY AND PROCEDURES FOR SOI AND CUSTODIAL INFORMANTS



| Jail Ad | cademy Course (2 hour block):   |
|---------|---|
|         | CIU   |
|         | <ul><li>History</li></ul>   |
|         | CCOM 2800 – Custody Intelligence Unit (CIU)   |
|         | <ul> <li>CIU's responsibilities and the proper documentation, including CIU's exclusive role of managing<br/>Informants and Sources of Information within OCSD jail facilities</li> </ul> |
|         | Definitions   |
|         | <ul> <li>Informant</li> </ul>   |
|         | <ul> <li>Source of Information</li> </ul>   |
|         | Policy 608  |
|         | <ul> <li>Department member responsibilities related to Informants and SOIs.</li> </ul>  |

# POLICY AND PROCEDURES FOR SOI AND CUSTODIAL INFORMANTS



- ☐ Proper Documentation
  - SOI Admonishment read verbatim
  - Emphasize vigilance in avoiding any implication to inmate that they will receive a benefit in exchange for information
  - Internal Memo addressed to CIU Sergeant
  - Gather and include all associated reports
- ☐ Notification procedures
  - Supervisor
  - Facility Watch Commander
  - Department Commander
- Scenarios
  - Discuss in a classroom environment
  - Benefit examples



# 52-Week Custody Briefing Training Cycle



CIU presents 1-2 weeks of briefing training at regular intervals.\*

Briefing topics include:

CIU Roles and Responsibilities

- ☐ SOI
- ☐ Informant
- ☐ Jail Crimes





# STC Approved Course\* (4-hour block):

- CIU
  - History
- CCOM 2800 Custody Intelligence Unit (CIU)
  - Discuss CIU's responsibilities and the proper documentation and managing Informants and Sources of Information within OCSD jail facilities
  - CIU will assist with all in-custody operations within the Custody Operations Command. Department members within the Custody Command shall defer to CIU in any circumstance involving the use of Informants and Sources of Information within OC Jail
  - Discuss the importance of inter-divisional consultation and communication when it comes to Sources of Information or Informants
- Policy 608
  - Informant (Define)
    - Elaborate how Informant is different from Source of Information
    - What should be done if you are contacted by a person offering to be an Informant

\*Submitted, pending approval.



- ☐ Use of informants
  - Pros and Cons of SOIs and Informants
  - Explain how SOIs and Informants have assisted law enforcement in different situations
  - Explain liability and why it is so important to stay within policy when handling SOIs and Informants
- Define the different types of Informants
  - Discuss and identify
- Informants consideration and benefits
  - Provide examples
- Notification to Prosecution Team
  - Brady v. Maryland
- In-custody Informants
- Source of Information
  - Define
  - Elaborate how it is different from Informant
  - What should be done if you receive an offer from an inmate to be a Source of Information





- Proper Documentation
  - Discuss proper documentation of Source of Information and Informants.
  - Discuss necessary steps of documentation for SOIs
    - Write internal memo addressed to CIU Sergeant.
    - Ensure Source of Information admonishment is read verbatim and incorporated in the report.
    - Emphasize vigilance to avoid implying to inmate that they will receive a benefit in exchange for information
    - Gather and include all associated reports.
- ☐ 5<sup>th</sup> Amendment
  - How it relates to SOIs and Informants
- ☐ 6<sup>th</sup> Amendment
  - How it relates to SOIs and Informants





# ☐ Brady v. Maryland

- Discuss the case law and subsequent constitutional requirements.
- Disclosing Potential Brady information to prosecution, understanding exculpatory and impeachment information.
- Policy 613.2
- Reviewing potential Brady Issues
- Notification of potential Brady information to OCDA
- Potential Brady information in Professional staff members' personnel records
- Massiah Rule





# Custody Incident Management (CIM) Course (Supervisors)



### Constitutional Rights of Inmates and Supervisor Liability

Instructor: Mary Izadi, Constitutional Policing Advisor

**Module goal:** Provide new and incoming Sergeants with an understanding of inmates' constitutional rights, the importance of ensuring those fundamental rights are protected, and the risks of liability if an inmate's constitutional rights are violated.

Module total time: 4 hours

**Learning Objective #1:** Although limited, what constitutional rights exist in a jail setting?

**Learning Objective #2:** What potential risks of liability are present for the department and/or the deputy if there is a violation of an inmate's constitutional rights?

#### **Topics Covered:**

- Constitutional Rights of Inmates
  - First Amendment
  - Fourth Amendment
  - Fifth Amendment
  - Sixth Amendment
  - Massiah Violation
  - Eighth/Fourteenth Amendment
  - Brady Considerations
- Supervisory Liability
  - When can a supervisor be liable?
  - How to protect inmates' constitutional rights?

# Custody Incident Management (CIM) Course (Supervisors)



| CIU |  |
|-----|--|
|     | History  |
|     | Policy   |
|     | CIU Responsibilities                           |
|     | Informants                                     |
|     | <ul> <li>Defined</li> </ul>                    |
|     | <ul> <li>Consideration and Benefits</li> </ul> |
|     | Source of Information (SOI)                    |
|     | <ul> <li>Defined</li> </ul>                    |
|     | <ul> <li>Protocols</li> </ul>                  |
|     | Scenarios                                      |
|     | • Discuss in a classroom environment           |
|     | <ul> <li>Benefit examples</li> </ul>           |
|     | Notification procedures                        |



# OBJECTIVE CLASSIFICATION AND HOUSING

# DOJ RECOMMENDATIONS -CLASSIFICATION/HOUSING



- 20. "...ensure that **classification** and **housing decisions** are, or continue to be, **based on objective factors** and made consistently across OCSD facilities."
- 21. "...should implement a systematic, **on-going audit process** of the **initial and reclassification custody and special population** assessments to ensure their reliability, accuracy, and compliance with OCSD classification policies and national generally accepted classification standards."
- 22. "...should implement a **systematic audit process** to ensure offenders are **housed** according to their **custody/risk assessments and any special population status(es)**, i.e., protective custody, disciplinary history, administrative segregation, medical needs, and mental health needs."
- 23. "...should **hold classification supervisors accountable** for the quality of their management of the accuracy, reliability, and integrity of the custody assessments and housing assignments."

# CLASSIFICATION/HOUSING BASED ON OBJECTIVE FACTORS



#### 2019

- OCSD adopted San Bernardino Sheriff's Department Objective Classification model
- More compliant with Title 15, Department Policy and Case Law
- DOJ reviewed OCSD's Classification System and closed the investigation in December, 2019

#### **Classification and Housing Assessments Include:**

- 1. Initial Classification Assessment: pre-screen, Inmate Classification Form (J-200), interview
- 2. Classification Matrix (J-202)
- 3. Facility Housing Tables (J-206) and Jail Management Systems
- 4. Classification Review (J-203)

Result: Objective, consistent and reliable classification and housing assessments for each inmate

# CLASSIFICATION/HOUSING BASED ON OBJECTIVE FACTORS (CONT'D)



Each inmate is objectively screened and housed based on their individual factors including:

- ADA, medical, mental health considerations
- Arrest history, felony violence history and previous commitments
- Institutional behavior, escape history and safety concerns
- PREA Victimization and Abusiveness (including LGBTQI)
- Inmate's gang association or involvement
- Inmate comments to assist with proper classification

# CLASSIFICATION/HOUSING BASED ON OBJECTIVE FACTORS (CONT'D)



# Standardized, consistent, reliable and objective assessment

| ORANGE COUNTY SHERIFF'S DEPARTMENT Inmate Form  | ORANGE COUNTY SHERIFF'S DEPARTMENT Inmate Form   | ORANGE COUNTY SHERIFF'S DEPARTMENT Inmate Form   |  |  |
|---|--|--|--|--|
| Inmate Information  | Previous State, County, And/Or Federal Commitments   | PREA Victimization and Abusiveness Screening   |  |  |
| Booking Number: OCN:  | Number of commitments to state youth authority, state/federal Number of commitments to county prison 1170(h):    | Age of the inmate is: Inmate's physical build is: Slight Medium Large  |  |  |
| Inmate Name:  | prison:  | ☐ Inmate has mental, physical or developmental disability ☐ Inmate has previously experienced sexual victimization   |  |  |
| Current Housing: Date of Last Review:   | ■ None ■ Min (1-2)   | Inmate has been previously incarcerated Inmate is a former victim of institutional rape within last 10 years   |  |  |
| Military Veteran Screening  | Moderate (3-5) Extensive (6+)  | Inmate has a history of predatory sexual behavior in custody within last 10 years Inmate has an extreme level of violent institutional behavior                                      |  |  |
| Military Veteran?   | What youth authority, prison, county jail:   | Inmate is confirmed or perceived to be gay, lesbian, bisexual, transgender, intersex or gender nonconforming Inmate has prior convictions for sex offenses against an adult or child |  |  |
| Health and Mobility Screening   |  | What is the inmate's perception of their own vulnerability as it relates to sexual harassment or sexual victimization?   |  |  |
|   | Institutional Behavior   | Potential Victim   |  |  |
| Inmate has impairments or medical Inmate has mental, physical or development disabilities    Receiving continuity of phase treatment development disabilities | ☐ County Jail disciplines ☐ Prison disciplines Number of disciplines:  |  |  |  |
| Health and Mobility: MI MIL   | Reason for disciplines:  | ■ None   |  |  |
| ■ Medical Housing   | ☐ Indeterminate SHU Number of SHU terms:   | ■ Potential Predator ■ Known Predator  |  |  |
| ■ ADA Inmate  | None   | Potential Victim   |  |  |
| ■ ADA Housing   | Low Institutional Behavior   | Known Victim   |  |  |
| Mental Health Housing   | High Institutional Behavior  | Nown victim  |  |  |
| ■ SVP/6600  | Escape History   | Gang Association or Involvement  |  |  |
| Arrest History  | ☐ Any previous escapes, attempted escapes, walkaways ☐ Was force or fear used in the commission of the incident? | Any association or membership to a criminal street gang and/or STG Confirmed Classification Admission  |  |  |
| PC3056 Misdemeanor Violent Felony (Current Charge)  | Escape History:  | 100 00   |  |  |
| □ PC3454/3455 □ Felony  | None   | Moniker:   |  |  |
| Total number of Arrests: Total in last 5 years: Age of First Arrest: Convictions for drugs/alcohol  | ■ Moderate Escape Risk   | Tattoos/Identifying Marks:   |  |  |
| First Arrest  | High Escape Risk   | Gang Association:  |  |  |
| Moderate (2-6)  |  | None   |  |  |
| Extensive (7+)  | Safety Concerns  | ■ Member   |  |  |
| - A - VQCAV - AWA   | Any concerns requiring classification other than general Inmate is confirmed gang dropout with protection needs  | ☐ Affiliate  |  |  |
| Felony Violence History   | Safety Concerns: Inmate is not eligible for housing at:  | ■ Dropout  |  |  |
| ☐ Conviction for Violence Total Number in past 10 years: ☐ Exclusively violent history ☐ Any prior violence   | ☐ Staff Assaultive ☐ Protection Needs ☐ IRC ☐ CMJ ☐ CWJ ☐ TLF ☐ JAMF   | PC 186.22 Conviction   |  |  |
| Convictions:  | Explain:   |  |  |  |
| None  | None   |  |  |  |
| Min (1 arr/conv)  | ■ Staff Assaultive   | Inmate Comment   |  |  |
| ■ Moderate (2)  | ■ Protection Needs   | Is there anything else you would like to tell me that would assist me with classifying you?  |  |  |
| Extensive (3+)  | ■ Indeterminate SHU  |  |  |  |
|   | -  |  |  |  |

# SYSTEMATIC AUDIT PROCESS FOR CUSTODY/RISK ASSESSMENTS AND SPECIAL POPULATION STATUS(ES)



# **Specialty Housing Request**

#### **CCOM 1202.2:**

- Inmates classified outside of General Population are considered Specialty Housing
- Every inmate requiring Specialty Housing shall have a Specialty Housing Request Form (J-201) or Classification Review form (J-203) completed
- Shall be reviewed and approved by a Classification Sergeant prior to housing the inmate; real-time audit
- Captured digitally within the OCSD ITRAC



# SYSTEMATIC AUDIT PROCESS FOR CUSTODY/RISK ASSESSMENTS AND SPECIAL POPULATION STATUS (CONT'D)



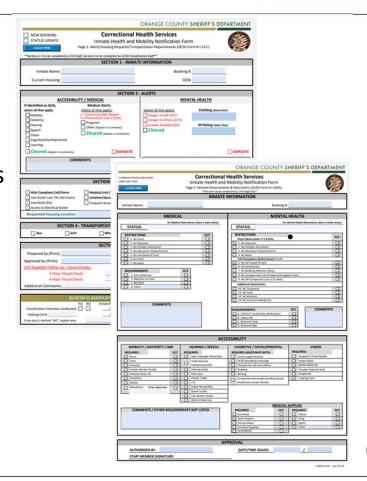
# Correctional Health Services (CHS) and Population Management Unit (PMU)

### <u>CHS</u>

 Communicates if an inmate requires specific medical or mental health accommodations and/or restrictions while housed or transported within the OCSD jail system

### <u>PMU</u>

- Assign and coordinate the efficient and safe housing of inmates across all facilities
- Conduct periodic auditing of all housing areas to ensure proper placement and population balancing
- Perform strategic housing planning for future or emergent operational needs



# ON-GOING AUDIT PROCESS OF INITIAL & RECLASSIFICATION PROCESS



| ORANGE COUNTY JAIL - DAILY CLASSIFICATION/HOUSING AUDIT LOG  ORANGE COUNTY SHERIFF'S DEPARTMENT |                            |                   |                           |               |                     |             |                  |   |                |
|---|----------------------------|-------------------|---------------------------|---------------|---------------------|-------------|------------------|---|----------------|
| DATE<br>REVIEWED  | INMATES NAME (LAST, FIRST) | BOOKING<br>NUMBER | CURRENT<br>CLASSIFICATION | CLASSIFIED BY | FACILITY /<br>SHIFT | REVIEWED BY | ACTION TAKEN     | COMMENTS  | CAPTAIN REVIEW |
| 01/05/23  |                            |                   | GP-5                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/06/23  |                            |                   | PC-2                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/07/23  |                            |                   | GP-7                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/11/23  |                            |                   | GP-6                      |               | IRC 2A              |             | Counseled/Verbal | Inconsistency in Classificaion Vs Findings/Recommendation |                |
| 01/11/23  |                            |                   | PC-2                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/12/23  |                            |                   | GP-4                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/13/23  |                            |                   | GP-7                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/14/23  |                            |                   | PC-1                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/14/23  |                            |                   | PC-3                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/21/23  |                            |                   | PC-2                      |               | IRC 1B              |             | Counseled/Verbal | Missed 1 Charge/Corrected                                 |                |
| 01/21/23  |                            |                   | GP-5                      |               | IRC 1B              |             | Counseled/Verbal | Missed 1 Charge /Corrected                                |                |
| 01/21/23  |                            |                   | GP-5                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/26/23  |                            |                   | PC-1                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/26/23  |                            |                   | GP-4                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/27/23  |                            |                   | GP-3                      |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/28/23  |                            |                   | PC-AH                     |               | IRC 1B              |             | None             | Classification Review                                     |                |
| 01/29/23  |                            |                   | GP-7                      |               | IRC 1A              |             | None             | Classification Review                                     |                |
| 01/29/23  |                            |                   | PC-3                      |               | IRC 2A              |             | None             | Classification Review                                     |                |
| 9   |                            |                   |                           |               |                     |             |                  |   |                |

### **CCOM 1200.4:**

"...Classification Sergeants shall...conduct one audit per shift of a classified inmate completed by a Classification Deputy (who reports directly to that Sergeant), for accuracy and completeness..."

# SUPERVISOR ACCOUNTABILITY FOR CUSTODY ASSESSMENTS AND HOUSING ASSIGNMENTS



### **Classification Sergeant Responsibilities**

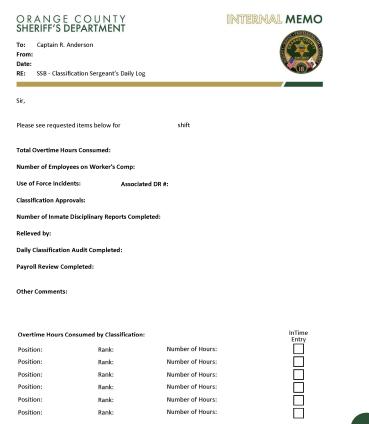
#### Classification Sergeant Daily Audit Log

Since 2019: From quarterly to daily (84/m)

- One audit per shift- identify deficiencies, take immediate corrective action, make required notifications
- All classification levels audited during one month period per sergeant
- Results reported to Assistant Sheriff of Custody Operations

#### Classification Sergeant Daily Log

- Emailed to the Special Services Bureau (SSB) Captain at the end of each shift
- Revised in CCOM



# SUPERVISOR ACCOUNTABILITY FOR CUSTODY ASSESSMENTS AND HOUSING ASSIGNMENTS



# **CCOM 1200:**

- OCSD personnel shall not classify, house, move, or transport any inmate in a manner that falls outside of the policies and procedures set forth in CCOM Policy 1200; Nor shall supervisors, managers, or any other ranking officials order subordinate personnel to do so. Any personnel found to be in violation of this policy will be subject to discipline.
- Extenuating circumstances- requires collaboration/approval of SSB Cpt. & Facility Commander for any deviation from policy. The Assistant Sheriff of Custody Operations shall be notified as soon as practical.\*
- Documented by Facility Watch Commander

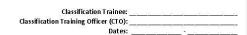
# STAFF DEVELOPMENT & TRAINING



#### ORANGE COUNTY SHERIFF'S DEPARTMENT



**Classification Training Manual** 



#### **Classification Course**



SAN BERNARDINO SHERIFF

NO FEE

#### REGISTRATION email to: SCS Dahlia Ramos Dramos@sbcsd.org

- DATES AND FEES SUBJECT TO CHANGE
- MUST BE CURRENTLY EMPLOYED BY A LAW ENFORCEMENT AGENCY
- BRING LAW ENFORCEMENT ID.

This class will be held at West Valley Detention Center Skyway Conference Room

> Phone: 909.463.5283 E-mail: ramos@sbcsd.org

#### April 18<sup>™</sup> to 20<sup>™</sup>, 20

#### Course Description:

The purpose of this course is to prepare corrections personnel assigned to jail classification for the duties and tasks performed by the Centralized Classification Unit using the Classification model.



The course will provide students with the knowledge and skills needed to properly classify inmates, identify gang members' associates, provide then with an understanding of current policy. PREA, ADA, legal issues population management, work with the Jail Intelligence Team (JIT) an other factors that determine the proper classification of an immate. This class will also provide the basic knowledge necessary to conduct crimina investigations, deal with in-custody informants and legal issues associate with jailhouse informants.

#### Topics Covered:

- Title 15, (Updated 2023)
   Policies and State/Federal case law
- Liability
- CDCR Classification (IGI)
- ADA
- · Interview and Interrogation
- Gang Identification
- Classification process and Computer information
- Jail Intelligence/ 186.22

April 18, 19 and 20, 2023

#### Who Should Attend?

- Safety supervisors & staff assigned to the Corrections Bureau
- · Court Services
- Transportation Staff
- Allied Agency Correctional Staff

#### ? COURSE SUMMARY:

The purpose of this course is to prepare corrections personnel assigned to jail Classification for the duties and tasks performed by the Classification Unit. This course will provide students with the knowledge and skills needed to properly classify inmates, providing them with an understanding of policy, legal issues, population, and other factors that determine the proper classification of an inmate.

Orange County Sheriff's Department

Classification Course

Instructor(s) Deputies Russell McIntosh, Gabriel Rodrigues, Isaias Galan, Brandon Ferguson

Equipment | Computers (1 - instructor) projector/video screen, white boards or flip-chart w/paper

PowerPoint presentations. For each trainee: Housing Matrix, ADA handouts, J112 example:

for mental health and medical, J119 examples, classification policy, RAP sheet examples

#### OBJECTIVES:

1) Discuss the history of classification and related case law.

Subject CLASSIFICATION COURSE STC

Room Set-up Classroom style or small groups

Classification Matrix

Prepared by Russell McIntosh, Deputy Sheriff I

Date Prepared January 11, 2023

Testing Classification of an inmate, creation of J-119,

- Describe how classification directly affects the level of safety and security in a correctional facility as well as potential for lawsuits.
- Demonstrate how to classify an inmate according to department policy, medical and mental health accommodations, utilizing the classification system and housing matrix.
- 4) Identify gang tattoos and properly designate gang affiliation or membership
- Demonstrate how to use various computer systems for classification in accordance with department policy and state law
- 6) Discuss interview techniques as they relate to the classification process
- 7) Describe how the CDCR discipline process, previous institutional behavior, past incarceration history will affect an inmate's classification within our jails.

(1)

- Standardized on-the-job-training by qualified subject matter experts
- 24 hour STC approved course (submitted pending approval)

# OCSD SPECIFIC DOJ RECOMMENDATIONS



Questions or Comments?